



Concordia College Financial Aid Staff

Jane Williams

Director

jwilliam@cord.edu

Administration; financial aid awarding; policies; appeals; tuition exchange programs; counseling students and parents

Karen Lee

Associate Director

klee@cord.edu

Minnesota Grant; Pell Grant; TEACH Grant; internal scholarships; external scholarships; financial aid awarding; Cord Matching Scholarship Program; military benefits; counseling students and parents

Angie Bainer

Associate Director

bainer@cord.edu

Satisfactory Academic Progress; verification; withdrawals; financial aid awarding; counseling students and parents; systems analyst and report writer

Jess Christensen

Assistant Director

jchriste@cord.edu

Loan programs; work study; financial aid awarding; Summer School and study abroad financial aid; graduate and accelerated nursing programs; counseling students and parents

Connie Kubitz

Administrative Assistant/Information Specialist

kubitz@cord.edu

Greeting visitors and answering questions; front desk operations; mail; making appointments; electronic file maintenance; forms; missing documents; outstanding balances

Diane Reinholz

Administrative Assistant

reinholz@cord.edu

Perkins loans; verification; customer service; loan exit counseling; data processing

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Concordia College Financial Aid Office

Telephone (218) 299-3010

Fax (218) 299-3025

Toll Free (800) 699-9897

finaid@cord.edu

www.ConcordiaCollege.edu/financialaid

Office Hours: 8 a.m.-5 p.m. (4:30 p.m. summer)

Important Contacts

Financial Aid for Students	www.studentaid.ed.gov
Financial Aid Information	www.finaid.org
Federal Loan History	www.nsls.ed.gov
Direct Loan Master Promissory Note and Loan Entrance	www.studentloans.gov
Direct Loan Application and PLUS Loan Credit Result Questions	800-557-7394

Federal Loan Servicers

ACS	800-508-1378 • www.ed-servicing.com
FedLoan Servicing (PHEAA)	800-699-2908 • www.myfedloan.org
Great Lakes	800-236-4300 • www.mygreatlakes.org
National Education Loan Network (Nelnet)	888-486-4722 • www.nelnet.com
Student Loan Marketing Association (SLMA or Sallie Mae)	800-722-1300 • www.salliemae.com

Private Loan Lenders/Servicers

Bank of North Dakota	800-472-2166
Chase Education Finance	866-306-0868
Citibank Student Loan Corp.	800-967-2400
Discover Student Loans	877-728-3030
Firstmark Services (MN SELF Loan Repayment Questions)	888-295-0713
Minnesota SELF Loan (Application Questions)	800-657-3866
Sallie Mae	888-272-5543
Student Choice Loans	800-734-4540
U.S. Bank	800-242-1200
Wells Fargo	800-658-3567

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